

Engine Aftermarket Warranty

1. Donaldson Australasia Pty Ltd warrants its Engine Products against failure due to defects in materials and workmanship for the length of warranty (as specified in the table below), when the Engine Aftermarket Product is purchased from an authorised Donaldson distributor or dealer.
2. The Warranty does not apply if the product failure is due to misuse, misapplication, abuse, neglect, rust through & corrosion (mufflers), poor maintenance, improper service practices or non-Donaldson approved modifications.
3. For the Warranty to apply, a written customer complaint must be submitted to the distributor or dealer from which the Engine Aftermarket Product was purchased, within 14 days of the failure occurring. Do not dispose or destroy the Engine Aftermarket Product. No Warranty claim will be considered without the product being available for inspection by Donaldson Technical specialists.
4. You are required to return the Engine Aftermarket Product in accordance with any requests from Donaldson Technical specialists.
5. Warranty covers the costs of transportation of the Engine Aftermarket Product under review via Donaldson's nominated carrier within Australia, New Zealand and the Pacific Islands. Transportation of the product from outside of these areas will have to be arranged at your own cost.



Please note that certain aviation laws and regulations prevent used filters being shipped via air freight. By law, the return process may require these filters be shipped via road or sea freight causing an unavoidable delay to the initial inspection process.

6. If after investigation, Donaldson finds the Engine Aftermarket Product to be the sole and direct cause of damage to the equipment on which the product was correctly installed, Donaldson Australasia Pty Ltd will reimburse reasonable costs to restore the equipment to the condition it was in immediately prior to the Engine Aftermarket Product failure.
7. Warranty coverage (as specified in the table below).
8. The use of Donaldson Engine Aftermarket Products will not void engine and equipment manufacturers' warranties.

Warranty by product type over page.

Length of Warranty by Product Type

Engine Product	Length of Warranty
Air Cleaner Housings & Accessories Liquid Filter Assemblies & Accessories	1 year from date of installation
Air Filters	1 year from the date of installation up to the normal service interval period as stated in the original equipment manufacturer's service manual, or until the point of maximum restriction as specified by original equipment manufacturer (whichever occurs first). Donaldson will not warrant any filter that has been washed, blown out with compressed air or re-used in any way
Liquid Filters	1 year from installation or for the normal service interval period as stated in the equipment manufacturer's service manual (whichever occurs first)
Air & Liquid filters shelf life	5 years from the manufacturing date marked on the product. Donaldson will not accept any warranty claims for products which at the time of installation have a manufactured date greater than 5 years
Diesel Mufflers, Vertical Installation	4 Years or 800,000 km from date of purchase, whichever occurs first
Diesel Mufflers, Horizontal Installation	3 Years or 800,000 km from date of purchase, whichever occurs first
Gas Mufflers	1 year from date of installation
Exhaust Accessories & Chrome Parts (peeling and blistering only)	1 year from date of installation

Donaldson Australasia Pty Ltd
PO Box 153, Wyong NSW 2259

Free call: 1800 345 837
Ph: +61 2 4350 2000
Fax: +61 2 4351 2036

Donaldson New Zealand
PO Box 14-770, Panmure 1741 Auckland

Ph: +64 9 579 2790
Fax: +64 9 579 0322

Brochure No. 12ENG021_EAFM (06/12)
© 2012 Donaldson Company, Inc. All rights reserved.

www.donaldsonfilters.com.au